

Omninet – Fair Use Policy

1. **PURPOSE**

- 1.1. This Fair Use Policy (FUP) is designed to ensure that all users of Omninet's services have equitable access to the network and resources while maintaining a high level of service quality.
- 1.2. The policy aims to:
 - 1.2.1. Prevent abuse of the network and services provided.
 - 1.2.2. Protect the interests of our customers and infrastructure.
 - 1.2.3. Ensure compliance with all relevant laws, regulations, and governing authorities in the Republic of South Africa.
 - 1.2.4. Foster responsible internet use within the South African community and globally.

2. **ACCEPTABLE USE OF THE NETWORK**

- 2.1 Omninet provides internet access to customers for legitimate personal, educational, and professional use. The following activities are deemed acceptable:
 - 2.1.1 Accessing lawful content, using standard internet protocols, and communicating via the internet for non-commercial purposes (unless specified otherwise in your agreement).
 - 2.1.2. Using the network for online research, education, social media interaction, and professional activities within reasonable limits.
- 2.2. The Customer agrees not to use the network to engage in the following prohibited activities:
 - 2.2.1 Distributing, promoting, or facilitating any unlawful content, including but not limited to:
 - Child exploitation material or pornography.
 - Materials promoting hate speech, discrimination, or inciting violence.
 - Content that violates intellectual property rights or copyright laws.
 - 2.2.2. Engaging in any activities that negatively impact the network, including but not limited to:
 - Sending spam emails or engaging in unsolicited marketing (spam).
 - Hacking, cracking, or any activity intended to bypass security measures.
 - Engaging in Denial-of-Service (DoS) or Distributed Denial-of-Service (DDoS) attacks.
 - Using the network to distribute malicious code, viruses, or malware.
 - 2.2.3. Using the network in a manner that disrupts, harms, or overloads the services of Omninet or any other third-party networks, including excessive bandwidth usage that could impact other users.

3. FAIR USE AND RESOURCE MANAGEMENT

- 3.1. In order to ensure fair access to all users and to prevent network congestion, Omninet may implement bandwidth management practices, including:
 - 3.1.1. Monitoring and controlling data usage patterns to prevent abuse or excessive consumption.
 - 3.1.2. Setting fair usage thresholds for data-intensive services (such as streaming, gaming, or large file transfers).
 - 3.1.3. Limiting the speed of specific services or applications during peak usage times to ensure consistent service quality for all users.
- 3.2. If a customer consistently exceeds the defined usage limits or engages in practices that affect the service quality for other users, Omninet reserves the right to:
 - 3.2.1. Notify the customer of excessive usage or potential abuse.
 - 3.2.2. Apply speed limitations or restrictions to ensure fair usage of resources.
 - 3.2.3. Temporarily suspend or permanently restrict the account if usage patterns are deemed abusive or detrimental to the network or other users.

4. NETWORK AND SYSTEM SECURITY

- 4.1. Customers are required to take appropriate security measures to protect their systems and data while using Omninet's services. This includes:
 - 4.1.1. Using strong passwords and keeping devices secure to prevent unauthorized access.
 - 4.1.2. Not engaging in activities that undermine the security or integrity of Omninet's infrastructure, such as attempting unauthorized access, exploiting vulnerabilities, or distributing malware.
- 4.2. Any attempt to exploit security flaws or access unauthorized areas of the network will be considered a violation of this Fair Use Policy and could result in immediate suspension or termination of services.

5. COMPLIANCE WITH LOCAL AND INTERNATIONAL LAW

- 5.1. The Customer agrees to comply with all applicable laws, including those set out in the Electronic Communications and Transactions Act, No. 25 of 2002, Protection of Personal Information Act (POPIA), and other relevant South African regulations.
- 5.2. In addition to complying with South African law, the Customer must also adhere to international legal frameworks and regulations while using the internet.
- 5.3. Omninet reserves the right to cooperate with law enforcement agencies and regulatory bodies in South Africa or internationally in response to lawful requests for information related to criminal activities or violations of this policy.

6. ENFORCEMENT AND ACTIONS

6.1. Omninet will take appropriate measures to address any violations of this Fair Use Policy. These actions may include, but are not limited to:

- 6.1.1. Issuing a warning or notification to the Customer regarding their conduct.
- 6.1.2. Temporarily suspending or restricting services, including bandwidth throttling or service interruptions.
- 6.1.3. Terminating or permanently suspending the Customer's account if misuse or abuse continues.
- 6.1.4. Charging the Customer for any additional costs incurred due to their misuse of the service, including network maintenance or administrative costs.
- 6.1.5. Reporting severe violations to law enforcement authorities if required by law.

7. CUSTOMER RESPONSIBILITIES

7.1. The Customer is responsible for:

- 7.1.1. Using the services in accordance with this Fair Use Policy.
- 7.1.2. Ensuring that their systems (including devices, routers, and other networked equipment) are properly secured and not used for unlawful or damaging activities.
- 7.1.3. Reporting any security breaches, suspicious activities, or network abuse immediately to Omninet's support team.

8. AMENDMENTS

8.1. Omninet reserves the right to modify, update, or amend this Fair Use Policy from time to time, as needed, to ensure compliance with local and international regulations or to improve the quality of service. Any changes to this policy will be communicated to customers, and the updated version will be made available on our website.

9. CONTACT INFORMATION

For any inquiries or to report violations of this Fair Use Policy, please contact:

Email: support@omninet.co.za

Phone: 087 012 5052

Website: www.omninet.co.za